

NEWS RELEASE

KLAMATH TRIBES OF OREGON



FOR IMMEDIATE RELEASE — Tuesday, November 17, 2020

For More Information, Contact:

Klamath Tribal Chairman, Don Gentry at: (541) 892-1433

Klamath Tribes Emergency Manager, Zak Jackson at 541-783-2219 ext. 184

Klamath Tribes Announces Temporary Closure during Two Week Oregon Statewide COVID Freeze - Effective November 18 - December 2, 2020

Chiloquin, OR - In consideration of the exponential increase in COVID cases throughout the State of Oregon the Klamath Tribal Council is taking the following actions in order to help further protect Klamath Tribal Members, the community and our employees.

Visits to the Administration Offices (501 Chiloquin Blvd, Chiloquin, Oregon): Effective 8:00 a.m. Wednesday, November 18, 2020 all Administration and outlying Offices will be partially closed to walk-ins and/or the general public. The doors will be locked and only employees and/or escorted individuals will be allowed entry. Parcel deliveries will be allowed under the regular screening process. We understand the hardship a full closure may cause Tribal Members seeking essential services, therefore we will set-up the following protocols for individuals visiting our offices.

First, if possible, please postpone your visit to our offices until after December 2nd. If you have a more urgent matter, please call ahead and make an appointment with whomever you need to see from Administration. If you do not have an appointment, and the person you are seeking is not available, you will not be allowed to come into the building. We will not allow individuals to wait in the lobby due to the risk to yourself and others.

If you have an appointment we will designate several parking spots directly in front of the building for you to wait. Signs will be posted with the phone number you must call to notify us that you have arrived. Once we are ready to see you, someone will come out to your vehicle and escort you into a COVID compliant conference room with computer equipment for a virtual meeting with your appointment. Face-to-face interaction will be limited and only allowed in a conference room if absolutely necessary. Only employees will be allowed into the offices and or the corridors.

Early Childhood Development Center (ECDC) 318 South Chiloquin Blvd: The ECDC will remain operational at this time. We are implementing heightened protocols which will be directly communicated to the respective parents.

Staff Members Tele-Work: Essential services will continue through Dec. 2nd. Staff will be working both remotely and during regular business hours with strict distancing guidelines. Staff will be available via email and telephone. If you are in need of assistance, please leave a General Message at 1-800-524-9787 or at our normal business numbers: 541-783-2218, 541-783-2219.

During the past several months, the Klamath Tribes have taken extra steps and have closed other facilities periodically to protect the health and safety of tribal members and the public. The Klamath Tribal Council

remains diligent and will continue to be proactively working with our Emergency Management Team and will do everything necessary to protect the community while continuing to provide services to our tribal members.

In regards to this effort our tribal enterprises- Kla-mo-ya Casino and the Sleep Inn Hotel will also be closed to the public during this time. The Klamath Tribal Council declares that the Crater Lake Junction Travel Center will remain open but will attempt to limit in store capacity to 75% of maximum persons allowed.

Klamath Tribal Health & Family Services and Klamath Tribal Court will remain operational but services will be delivered through appointment, telehealth and referrals only from November 18 – December 2, 2020 . Tribal Court number is 541-783-3020.

The Klamath Tribal Health and Family Services (KTHFS) staff working from the Wellness Center, Chiloquin, Health Admin building, South 6th Street, Youth and Family Guidance Center (YFGC) Office on Main Street, will continue to provide quality healthcare services to all KTHFS patients through appointments, Telehealth and Referral Services.

All KTHFS offices will be closed to normal walk-ins and/or the general public. However, individuals with appointments will be attended to as scheduled. All KTHFS offices (Wellness Center, Pharmacy, Dental, Mental health, Prevention Services, Substance Use and Case Management) will provide Telehealth services to all scheduled clients, home deliveries and Curb Side pick-ups only. New Clients will be enrolled by appointment. Administrative services at 6th Street will be by telephone calls or by appointments.

COVID 19 testing will continue at Sky Lakes Testing Site and Rite Aid Pharmacy until November 20 and resume on November 23, 2020 when adequate providers will be available at Chiloquin Wellness Center.

Sky Lakes Community Health Education Center Testing Site:

2200 El Dorado Ave. Klamath Falls, OR

Hours: Monday to Friday, 8AM to 1230PM. 1PM to 430PM

If you are a Tribal Member, call KTHFS Purchased/Referred Care at 541-882-1487, to get a purchase order number before going to the testing site.

Rite Aid Drive Thru Pharmacy

2521 South Sixth Street, Klamath Falls, OR 97601

Sign up and schedule online at <https://www.projectbaseline.com/study/covid-19/eligibility>.

This takes approximately 15 minutes to do.

For more information, please call

Klamath Tribes Wellness Center or Health Admin - (541) 882-1487

Youth and Family Guidance Center – (541) 884-1841

Phone number to Tribal Health is 541-882-1487 ext. 0 or 200 - directly to receptionist at Tribal Health

We please ask that you continue to follow all COVID-19 safety precautions set in place: Limit your attendance at any gathering, wear face coverings over your nose and mouth, stay at least six feet away from others, wash or sanitize your hands.

Monitor yourself for any COVID-19 symptoms: Fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, a new loss of taste or smell, sore throat, congestion, or runny nose, nausea, vomiting, or diarrhea.

Tribal Council will confer with the Emergency Manager, Incident Management Team, General Managers and staff to evaluate whether to take further mitigation steps or allow for return to current operations on December 2, 2020.

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