



Klamath Tribal Health & Family Services

3949 South 6th Street
Klamath Falls, OR 97603
Phone: (541) 882-1487 or 1-800-552-6290
HR Fax: (541) 273-4564

OPEN: 10/17/23
Open until filled

EXEMPT _____
NON-EXEMPT X

POSITION DESCRIPTION

POSITION: CERTIFIED MEDICAL ASSISTANT/STREET OUTREACH

RESPONSIBLE TO: Community Health Nursing Supervisor

SALARY: Step Range: 12 \$38,149-31 \$ 66,895; Full Benefits

CLASSIFICATION: Non-Management, Regular, Full-Time

LOCATION: Klamath Tribal Health & Family Services
Wellness Center, Chiloquin, Oregon

BACKGROUND: P.L.101-630 level

POSITION OBJECTIVES

The Certified Medical Assistant (CMA)/Street Outreach will provide patient care and assist nursing staff in the Klamath Tribes' Medical Clinic as well as the Street Outreach Mobile Unit. While assigned to the Medical Clinic to cross train, this position will be responsible for a full range of back office tasks for the Medical Clinic and will exercise full professional discretion and technical judgment based on training. Routine duties shall include: providing health care related services to individuals eligible for services provided by Klamath Tribal Health & Family Services in homes, schools, clinics, alternate job sites, other community locations and in the street outreach mobile units within the Klamath Tribes' Service Unit.

MAJOR DUTIES AND RESPONSIBILITIES

1. Care for and treat patients as directed by Nursing Staff; prepare patients for and assist with examinations. Administer injections and medications, dress wounds and incisions, and perform related tasks.
2. Under Nursing Staff supervision, maintain records of vital statistics and other pertinent data for patients; document any significant changes for physician review.

3. As per established protocol, CMA/Street Outreach will provide telephone and office triage; including obtaining chief complaint, existing health problems, and health maintenance needs for all patients, as assigned. CMA/Street Outreach will notify Nurses of patient care needs and the need for assessment.
4. Under the Nurse's direction, order and/or run laboratory tests as specified for patients.
5. Coordinate clinical and health care follow-up activities for patients as directed by a Nurse.
6. Provide accurate, complete, legible, and timely documentation of all patient contacts in patient charts.
7. Arrange exam room instruments and equipment; keep exam rooms neat and clean. Keep mobile street outreach units neat and clean. Follow appropriate protocol for disposing of contaminated supplies and sterilization of medical equipment.
8. Order medical supplies as needed for the mobile unit.
9. Perform and accurately log quality control checks on lab equipment and rapid tests conducted at the clinic.
10. Perform EKG testing under Nurse's directions.
11. Maintain Medical Clinic and mobile unit equipment under the Nurse's direction.
12. Observe universal precautions in providing patient care.
13. The incumbent will be called upon to accomplish other tasks within his/her scope of work.

SUPERVISORY CONTROLS

Work is performed under the general direction of the Community Health Nurse Supervisor. This position will cross train with the medical clinic MA's. This position will also partner with the Street Outreach Manager to ensure the function is covered within the street outreach mobile units. Evaluations will be completed by the Community Health Nurse Supervisor. This position requires consistent, sound judgment and the ability to work independently with minimum direct supervision. The Certified Medical Assistant will work within the context of standing orders and protocols.

The Community Health Nurse Supervisor will outline the overall program objectives and priorities, time limit, and financial resources available. The employee plans and schedules recurring work, handles routine problems, and completes work using own initiative. Exercise professional knowledge and judgment in interpreting guideline and applicability.

Work is reviewed from an overall standpoint in terms of meeting objectives, effectiveness, and compliance with laws, regulations, policies and procedures.

KNOWLEDGE, SKILLS, ABILITIES

Knowledge of health care operating techniques.

Ability to establish rapport with patients to accomplish problem solving and education.

Ability to communicate orally and in writing. This person should be able to express her/himself in a clear and concise manner for the purpose of correspondence, providing reports, and obtaining information or conveying messages between clients, outside providers and other staff members.

Ability to function effectively under pressure of time and/or demands of several tasks at once by effectively planning, organizing and prioritizing workload.

Possess good public and interpersonal relationship skills. This person should be able to meet with a variety of individuals in a professional manner, using tact, diplomacy, and mature judgment.

Ability to perform work and accomplish tasks in accordance with established policies, procedures, practices, and priorities of the office.

Must have ability to complete required documentation and required written follow-up.

Must be able to participate and promote teamwork, be courteous to patients, their family members and co-workers.

Ability to maintain strict confidentiality of medical records and adhere to the standards for health record-keeping, HIPAA and Privacy Act requirements.

QUALIFICATIONS, EXPERIENCE, EDUCATION

Minimum Qualifications: *Failure to comply with minimum position requirements may result in termination of employment.*

- **REQUIRED** to possess a High School Diploma or Equivalent. **(Must submit copy of diploma or transcripts with application.)**
- **REQUIRED** to possess and maintain one of the following: Certified Medical Assistant (CMA), Certified Nursing Assistant (CNA), Emergency Medical Technician (EMT), Certified Phlebotomy Technician (CPT) or related health care certification. **(Must submit a copy of certification with application.)**

- **REQUIRED** to acquire and maintain BLS certification within 180 days of hire; strongly recommend certification within 90 days of hire, probationary period will be extended for a maximum of 180 days pending certification.
- **REQUIRED** to submit to a background and character investigation, as per Tribal policy. Following hire must immediately report to Human Resource any citation, arrest, conviction for a misdemeanor or felony crime.
- **REQUIRED** Like all employees of the Klamath Tribes, the incumbent will be called upon to accomplish other tasks that may not be directly related to this position, but are integral to the Klamath Tribes' broader functions, including but not limited to, assisting during Tribal sponsored cultural, traditional, or community events that enable the successful operation of programs and practices of The Klamath Tribes as aligned with The Klamath Tribes' Mission Statement. Some of these tasks may be scheduled outside of regular work hours, if necessary.
- **REQUIRED** to submit to annual TB skin testing and adhere to KTHFS staff immunization policy in accordance with the Centers for Disease Control immunization recommendations for healthcare workers.
- **REQUIRED** to accept the responsibility of a **Mandatory Reporter** in accordance with the Klamath Tribes Juvenile Ordinance Title 2, Chapter 15.64 and General Council Resolution #2005 003, all Tribal staff are considered mandatory reporters.

Preferred Qualifications:

- After successfully completing two (2) years of supervised work experience (**if holding a certification in a field other than medical assisting, egs. Certified Nursing Assistant, Certified Phlebotomy Technician, Emergency Medical Technician, etc.**) take a medical assistant exam to become a Certified Medical Assistant (CMA) through the National Association for Health Professionals.
- Positive working experience with Native Americans, in a related field will be given preference.

Indian Preference:

Indian and Tribal Preference will apply, as per policy. ***(Must submit tribal documentation with application to qualify for Indian Preference).***

ACKNOWLEDGEMENT

This position description is intended to provide an overview of the requirements of the position. It is not necessarily inclusive and the job may require other essential and/or non-essential functions, tasks, duties, or responsibilities not listed herein. Management reserves the sole right to add, modify, or exclude any essential or non-essential requirement at any time with or without notice. Nothing in this job description, or by the completion of any requirement of the job by the employee, is intended to create a contract of employment of any type.

APPLICATION PROCEDURE

Submit a Klamath Tribal Health & Family Services *Application for Employment* with all requirements and supporting documentation to:

Klamath Tribal Health & Family Services
ATTN: Human Resource
3949 South 6th Street
Klamath Falls, OR 97603
jobs@klm.portland.ihs.gov

IT IS THE RESPONSIBILITY OF THE APPLICANT TO PROVIDE SUFFICIENT INFORMATION TO PROVE QUALIFICATIONS FOR TRIBAL POSITIONS.

Please Note: If requirements are not met, i.e., submission of a resume in lieu of a tribal application or not including a required certification, your application **will not** be reviewed and will be disqualified.

Indian Preference will apply. In accordance with Klamath Tribal policy, priority in selection will be given to qualified **applicants who present proof of eligibility for “Indian Preference”.**

Applications will not be returned.

Employee Signature _____ Date _____

Supervisor Signature _____ Date _____